



Floburn Subprocessor List

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Floburn Inc. is not a law firm and does not provide legal advice. Retain your own counsel for advice specific to your situation.

What this list is. This list is part of each MicroForensics Engagement Letter that names this version by its date, as if set out in it. Where this list and that signed document disagree, the signed document prevails. Floburn keeps every version of this list at this address for as long as an Agreement that names it runs, and gives the Client a PDF of any version on request. A later version binds the Client only as the Agreement provides: by the written notice the Agreement requires before Floburn adds or replaces a Subprocessor, with the Client's right to object as the Agreement states, or by a written amendment signed by both Parties; Floburn publishes each change as a new dated version and never edits a version in place. In this list "the Agreement" means that Engagement Letter with its Schedules and every Statement of Work, Operated-Service Order and Change Order signed under it; "the Client" and "Floburn" are its Parties; a capitalized term has the meaning the Agreement gives it; and the classes are those the Floburn Data Protection Terms list.

Every provider that touches the Client's Personal Information, each entry checked and dated by Floburn before this version issued. Only the providers this list names touch the Client's Personal Information, each for the function stated.

Provider	Hostinger International Limited
Function	Server hosting for the Client's instance
Classes touched	C1–C6
Region of storage and compute	United States
Terms	Hostinger Terms of Service and Data Processing Addendum
Retention where it holds content	For the term of the instance
Last checked	October 15, 2026

Provider	Amazon Web Services, Inc.
Function	Encrypted backup storage
Classes touched	C1–C6 (encrypted)
Region of storage and compute	United States, Oregon (us-west-2)
Terms	AWS Customer Agreement and AWS Data Processing Addendum
Retention where it holds content	Daily copies, each deleted after 30 days
Last checked	October 15, 2026

Provider	Google LLC
Function	Email, identity and the support inbox
Classes touched	C1, C4 (support correspondence only)
Region of storage and compute	United States
Terms	Google Workspace Terms of Service and Cloud Data Processing Addendum
Retention where it holds content	Until deleted; Google erases deleted data within 180 days
Last checked	October 21, 2026

Provider	Twilio Inc.
Function	Text-message attestation delivery and Worker replies
Classes touched	C1 (name, phone), message text
Region of storage and compute	United States, US1
Terms	Twilio Terms of Service and Data Protection Addendum
Retention where it holds content	Message records 30 days; backups up to 30 more
Last checked	October 21, 2026

Provider	SmartVault Corporation
Function	Secure upload channel: the Client sends records for the records diagnostic, and Floburn returns deliverables
Classes touched	C1–C6 as the records the Client sends carry them; none of the data the Data Protection Terms list as not held
Region of storage and compute	United States, written confirmation from SmartVault pending
Terms	SmartVault Terms of Service; SmartVault's data processing terms (written confirmation pending)
Retention where it holds content	Until Floburn deletes it under clause 7 of the Agreement; a deleted file leaves SmartVault's recycle bin at once when Floburn empties it, and its backups within the period SmartVault confirms in writing (confirmation pending)
Last checked	October 15, 2026; written confirmation pending

Provider	AC PM, LLC (Postmark)
Function	Email attestation delivery and Worker replies
Classes touched	C1 (name, email), message text
Region of storage and compute	United States, Virginia (us-east-1) and Oregon (us-west-2)
Terms	Postmark Terms of Service and Data Processing Addendum
Retention where it holds content	Message content 45 days
Last checked	October 17, 2026

Provider	Anthropic, PBC
Function	AI inference: message drafting; name matching, the two tasks the Data Protection Terms describe
Classes touched	C1 (names, for name matching only); message text
Region of storage and compute	United States (US-only processing)
Terms	Paid business-tier terms; no training on content
Retention where it holds content	Inputs and outputs deleted within 30 days; flagged content kept up to 2 years
Last checked	October 21, 2026

Three further providers touch the Client's Personal Information only if Floburn uses them for the Client. The Agreement states, for each, whether it is in use when the Agreement is signed

and, where it is, names it. One not in use then is added only after the written notice the Agreement requires before Floburn adds or replaces a Subprocessor, with the Client's right to object.

- **AI provider, fallback only.** AI inference, fallback only; it touches the data classes the primary AI provider's row lists. Its region and retention are those the Agreement states for the fallback provider in use. Terms: paid business-tier terms; no training on content.
- **Floburn's California labor and employment outside counsel.** Review of Floburn's deliverables, reading in Floburn's portal only; it touches C1 pseudonymized (per-client identifiers), and C2 and C3 as they appear in the deliverable reviewed, and the Client's name, address and telephone number. Region: United States. Terms: engagement letter with confidentiality and conflicts terms. Retention: holds none.
- **A translation professional,** only where a language beyond English is in scope and a review sample carries Personal Information. Review of Worker-facing text in each language in scope; it touches content text, and C1 only where a sample carries it. Region: United States. Terms: written agreement with confidentiality terms. Retention: none.

Code hosting, internal notification and scheduling tools hold no client operated data by design and are not Subprocessors.